

FAMILY PATHS ANNUAL REPORT 2020

FROM OUR EXECUTIVE DIRECTOR

Dear Friends of Family Paths,

In these extraordinary times, when our community has been overwhelmed with the Covid-19 pandemic, impacts of ongoing systemic racism, and raging wildfires, Family Paths' workforce has continued to support our mission: to strengthen family relationships through mental health and supportive services with respect, integrity, compassion and hope. More than ever, children and families have needed a safe space to be heard, connect and heal.

As an organization providing essential mental health services to those most vulnerable, I am proud of the work we have done to adapt to the new landscape. We not only continued our programs, but innovated to meet the needs of stressed parents and children who were isolated at home. By the end of March, our mental health sessions and parent education classes all became accessible through online platforms, and our 24/7 Parenting Stress Helpline continued to train volunteers and answer calls from increasingly stressed caregivers. We truly did not miss a beat.

I am also excited about our new role as the lead of the Strong Families Alliance of Alameda County – connecting a coalition of child abuse prevention providers and promoting child abuse awareness and coordinated access throughout Alameda County. If you are not already, please follow SFA-AC on social media platforms to help promote this vital information.

I invite you to read further and dive deeper to learn more about the impact of our essential work and those who make it possible.



Barbra Silver Executive Director Family Paths

POSITIVE IMPACT BY THE NUMBERS

A mother's feedback says it best: *"WE TRULY FEEL SO HELD AND EMPOWERED TO BECOME THE BEST PARENTS AND FAMILY."*

682 UNDUPLICATED CLIENTS SERVED



of parents/caregivers feel supported by their child's therapist.

of youth feel more supported by their parents/caregivers.

92%

of parents/caregivers have a better understanding of effective parenting strategies.

150 PARENTS IN OUR PARENTING & FATHERHOOD CLASSES

Over 50% fathers enrolled!

659 PARTICIPANTS IN OUR TRAININGS





4,579

CALLS FIELDED BY OUR FREE & ANONYMOUS 24-HOUR PARENTING STRESS HELPLINE.

1-800-829-3777

POSITIVE IMPACT ON CLIENTS

Parents are calling our Helpline with increased stress due to the pandemic. For example a mother, with a trauma history described being in an almost constant triggered state, not sleeping well, more prone to yelling at her kids, feeling guilty, and frustrated. The Parent Support Counselor offered interventions and validation of her struggles. The mom went from being completely overwhelmed at the beginning of the call to being more grounded and positive by the end saying "I feel a lot better just talking to you."

Family Paths has provided so much support during Shelter in Place. We have had sessions over the phone as well as video conference on a weekly basis and support as needed in difficult times. ~ Caregiver Client

This class has opened my eyes and world because I'm still learning how to be a father and learning who I am as a single father. ~ Fatherhood Series Participant

My therapist is a very helpful person and understands me very well. ~ Youth Client

Ayuda con la pandemia porque paso por mucho estrés y depresión estando tanto tiempo en casa y poder hablar con alguien me ayuda mucho!

It helps with the pandemic because I go through a lot of stress and depression being so long at home and being able to talk to someone helps me a lot!

~ Adult Client

PARENTING STRESS HELPLINE

After 47 years of providing live parenting counseling and connecting caregivers to resources and referrals, Family Paths' HOTLINE became the Parenting Stress HELPLINE in March.

Due to COVID-19, the Helpline, which offers 24/7 support and regular call backs, needed to evolve and set about to get caregiver input. In April, the first Parent Advisory Group (PAG) met via Zoom. This group of caregivers consists of current and former clients of Family Paths, as well as community members. The PAG meets monthly and started out brainstorming how the Helpline could help people during COVID.



A recent caller shared that she felt frustrated and sad about being inside their small apartment all day with two small children. During that call, she was able to get a referral to a therapist who worked with her on safe ways to be outside and ideas for structure in their play, and as part of our parent education class, we delivered toys to her house for her children.

One grandparent in the PAG stated that she couldn't call the helpline even if she wanted to, with home schooling her grandchildren and being busy all day. "The time that I need to talk," she said, "is when they go to bed. I'd like to schedule someone to call me at 9pm, every night, so that I can vent and talk to an adult." The idea of a <u>call</u> <u>back form</u> on our website where people can request when to get a phone call was born. Family Paths provides therapeutic, parent education and support services for all Alameda families via the tollfree, anonymous phone line 1-800-829-3777.

2019-2020 OVERVIEW



REVENUE & SUPPORT

| Contracts | \$4 | ,473,462 |
|----------------------------|-----|----------|
| Programs | \$ | 72,419 |
| Grants | \$ | 45,000 |
| Donations & Fundraising | \$ | 53,991 |
| In-Kind Services | \$ | 156,959 |
| Building | \$ | 59,485 |
| Charitable Remainder Trust | \$ | 68,042 |
| | | |

TOTAL REVENUE

\$4,929,358

EXPENSES

| 2 | Salaries & Benefits | ¢2 | 8,870,662 |
|---|------------------------------|-------------|-----------|
| 2 | Suluites & Defiellits | | |
| 9 | Operating Expenses | \$] | 1,029,080 |
| 0 | Building Operations | \$ | 100,266 |
| 1 | | | |
| 9 | TOTAL ORDINARY EXPENSES | \$5 | 5,000,008 |
| 5 | | | |
| 2 | Change in Net Assets | \$ | (70,650) |
| | Beginning of Year Net Assets | \$ | 3,013,706 |
| 3 | End of Year Net Assets | \$2 | ,943,056 |
| | | | |



Clients by Income Level



40%

30%

37%

Extremely Low 78% Very Low 9% Low 4% Median .3% Moderate .2% Above Moderate 1.5% Unknown 7%

| OAKLAND | 47% | |
|-----------------------------------|-------------|---|
| HAYWARD | 19% | |
| TRI-CITY | 11% | CLIENTS AGE 0-7 15% |
| SAN LEANDRO | 6% | CLIENTS AGE 8-21 33% |
| OTHER ALAMEDA COUNTY | 14% | CLIENTS AGE 21+ 52% |
| OUTSIDE ALAMEDA COUNTY | 3% | |
| | | |
| FEMALES | 62% | CLIENTS BY PROGRAM |
| FEMALES MALES | 62% 36% | CLIENTS BY PROGRAM Families in Transition/ Early Childhood 215 Mental Health |
| | | Families in Transition/ Early Childhood 215 |
| MALES NONBINARY GENDER NON- | 36% | Families in Transition/ Early Childhood 215 Mental Health Treatment, Intervention |
| MALES NONBINARY | 36% .84% | Families in Transition/ Early Childhood Mental Health215Treatment, Intervention & Prevention Services103 |

THANK YOU TO OUR DONORS & PARTNERS!

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Aleena Schutjer-Mance ~ Barbra Silver ~ CJ Hirschfield ~ Claudia Hein ~ Courtney Ruby ~ Dale Marie Golden ~ Debbi Sack ~ Kimberly Cohn ~ Margaux Kraemer ~ Martha Winnacker ~ Meridith Baldwin ~ Norman Glass ~ Shay Black

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Alameda County Behavioral Health Care Services ~ Alameda County Social Services Agency ~ Chabot-Las Positas Community College District ~ City of Fremont ~ Oakland Fund for Children and Youth ~ Oakland Head Start ~ Supervisor Richard Valle, Alameda County District 2

С

Alameda County Fathers Corps ~ Community Child Care Council (4Cs) of Alameda County ~ First 5 Alameda County ~ Greater Good Science Center ~ Lincoln ~ New Haven Unified School District ~ Trauma Transformed ~ YMCA East Bay

HEARTFELT THANKS TO OUR INTERNS & VOLUNTEERS

INTERNS

Annie Chen Catherine Metzger Cory Murray Denique Boxhill Erica Hudson Fia Green

Gabriela Zuloaga Gita Schiff Kim San Gabriel

VOLUNTEERS

Adriana Favila Alisha Ahmed Angela Dant Beth Hoch Holly Exposito Irlanda Macias Johanna Abbinante Karla Wood Kelly Brady Kim Sevick Lynne Fingerman Megan Samsel Natascha Rebien Shannon Young Vanessa Hernandez Walter McGee Zoleka Boissiere Bay Area Discovery Museum

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TO OUR IN-KIND DONORS

STRONG FAMILIES ALLIANCE

After being awarded the Community-Based Child Abuse Prevention grant from Alameda County Social Services Agency in January 2020, Family Paths formed a coalition of 13 child abuse prevention providers called Strong Families Alliance of Alameda County.

The Alliance helps connect parents and caregivers with the service providers in their communities who can support them in their parenting struggles,



provide them with tools and resources to reduce their stress, and to strengthen family relationships in order to prevent child abuse. This Alliance and the support they provide – from mental health services to workshops and classes to tangible support for housing and food – are more important than ever now that children are at greater risk of child abuse from being sheltered in place during the pandemic.

Learn more about SFA on our <u>website</u> and @strongfamiliesalliance on Facebook and Instagram, and keep an eye out for a brand new county website featuring SFA launching soon.



WOMEN'S LEADERSHIP HAPPY HOUR



Family Paths usually holds an annual luncheon, but this year we hosted an exciting, virtual fundraiser that highlighted women leadership and advocacy during these unique times. Hosted by Board President Lyman Hollins, our audience met our featured speakers and guests via Zoom with our Keynote Dale Marie Golden giving an impassioned talk that is available for viewing on <u>Family Paths' YouTube channel</u>. Our presenters included Family Support Program Manager Juli Rositas, who shared how our Parent Education programming innovated to meet the needs of our clients during the pandemic. In addition, Courtney Ruby, City Auditor of Oakland, presented the Honorary Chairwoman Award to CJ Hirschfield. We recognized CJ's contributions in support of Family Paths since 2016 as WLL emcee during her tenure as Executive Director of Children's Fairyland and her extensive community service via Oakland Rotary, non-profit boards and volunteer work.

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Have a great workday.

